



Experienced HVAC Service Technician

Pay: \$33–\$48 per hour, based on experience

Reports To: Service Manager

We are seeking a skilled and experienced HVAC Service Technician to join our growing team. This role is designed for a seasoned technician with 5+ years of hands-on experience in residential and commercial HVAC service. You'll work independently in the field, handle complex service calls, and contribute to a team that values quality workmanship, professionalism, and long-term career growth.

Responsibilities

- Install, service, and repair oil boilers, furnaces, water heaters, oil tanks, natural gas systems, and cold-climate heat pumps
- Install and troubleshoot ducted and ductless heat pumps and central air conditioning systems
- Diagnose and resolve complex service issues including no heat, no hot water, and system failures
- Perform maintenance, system cleanings, and tank pump-outs
- Respond to scheduled service calls and participate in after-hours emergency rotations
- Communicate clearly with customers regarding system condition, repair options, and recommendations
- Provide accurate quotes and assist with equipment replacement opportunities
- Complete service documentation accurately and in a timely manner
- Support and mentor junior technicians when needed
- Maintain a strong focus on safety, quality, and customer satisfaction

Qualifications

- 5+ years of HVAC service experience required
- Strong diagnostic, troubleshooting, and mechanical skills
- EPA Refrigerant Certification Type I & II required
- Natural Gas Certification preferred
- Plumbing license preferred but not required
- Valid driver's license with clean driving record required
- Strong communication skills and customer-first mindset
- Ability to work independently in a fast-paced field environment

Physical Requirements

- Ability to lift 50+ pounds regularly and up to 100 pounds with assistance
- Comfortable working in basements, crawl spaces, rooftops, ladders, and outdoor conditions year-round
- Ability to stand, kneel, crawl, and climb for extended periods